



PATIENT ASSISTANCE PROGRAM FAQs

Q: What is the Patient Assistance Program (PAP)?

A: PAP is a financial assistance program that helps living donors cover lost wages during their recovery from donation surgeries and helps transplant recipients maintain health insurance coverage and access to immunosuppressant medications.

Q: Who can submit the applications?

A: Social Workers and Living Donor Coordinator *must* submit the online application on behalf of their patients.

Q: Can an unemployed living donor apply for assistance?

A: No. Because this program covers lost wages, it is *required* that the living donor be employed at the time of the surgery.

Q: What does “covering lost wages” mean?

A: We cover lost wages by directly paying living expenses, such as mortgage, rent, car payment etc. We make payments directly to the vendors and only cover bills that have a due date during the patient’s recovery time.

Q: How are financial grants issued for transplant recipients?

A: PAP grants are issued for recipients after the surgery has been completed and will be paid directly to the insurance company or the pharmacy. These are one-time grants meant to cover an emergency period in coverage.

Q: Where does the American Transplant Foundation(ATF) get funding for this program?

A: ATF does not receive any financial support from the government. Funding for this program comes solely from individual donations and sponsorships.

Q: Is funding for this program guaranteed?

A: No. The ATF team works hard throughout the year to acquire donations and sponsorships for this program to ensure that no patient will ever be turned away due to lack of funding.

Q: How many transplant centers received support through this program in 2017 through sponsorships?

A: ATF provided financial grants to patients from 81 transplant centers in 33 states.

Q: How many transplant centers provided support to the Patient Assistance Program in 2017?

A: Only 9 transplant centers sponsored this program in 2017.

Q: Is there a maximum amount that patients can receive in PAP grants?

A: Yes. The grant caps are dependent on funding available. Due to increased use and lack of financial support for this program, the grant caps were reduced from \$1,000 to \$700 for living donors and from \$400 to \$300 for transplant recipients.

Q: What can I do to help support the Patient Assistance Program?

A: If you are a Social Worker or Living Donor Coordinator, the best way that you can support this program is to talk to your Administrator or Director about sponsorship. All sponsorships go directly to the patient assistance fund, are 100% tax-deductible, and come with additional benefits depending on support level.